

Attention Disbursing Officers and Supply Officers

NAVY CASH[®] FLASH!
Naval Supply Systems Command

Navy Family Support Mechanicsburg
Code 56
5450 Carlisle Pike
P.O. Box 2050
Mechanicsburg, PA 17055-0791

Navy Cash[®] Flash 08-06

10 Dec 2008

Subject: PAPER CHECK CONVERSION OVER THE COUNTER
(PCC OTC) HELP DESK TRANSITION

Effective January 1, 2009, Military Paper Check Conversion (MPCC) will have a new customer helpdesk.

The new phone numbers and email address will not be active until January 1, 2009; however, we want to ensure that everyone has this new information.

As always, thank you for your continued support.

New MPCC Helpdesk Info:

The Treasury OTC Support Center

(866) 945-7920, toll free


302-324-6442, local number (Delaware)

DSN: 510-428-6824

Option 4, option 5, then option 4

FMS.OTCChannel@citi.com

POC: Navy PM MPCC, Beth Pollock, beth.pollock@navy.mil; 717-605-6743,
DSN: 430-6743


MARLENE HIGGINS
Director, Navy Disbursing

Please route immediately to the Supply Officer and Disbursing Officer